



Terms and Conditions

This is the contractual part; please fill in all the blanks and be sure to read carefully.

- All pets are to be currently vaccinated. Should a pet care provider be bitten or otherwise exposed to any disease or ailment received from the client's animal which has not been properly and currently vaccinated, it will be the client's responsibility to pay all costs and damages incurred by the victim.
- The client has described fully any previous displays of aggression of ANY TYPE (including aggression toward other animals (or people) and same is a part of this agreement.
- The client hereby authorizes and empowers Critter Sitters, LLC to walk/exercise the animals in the designated locations and public areas, enter the home, and feed and care for the animals as described above and during the consultation.

The client hereby agrees to indemnify and hold harmless Critter Sitters, LLC from any and all liability that may result from the following: any injuries inflicted by the animals on other animals, on the pet care provider; on the client, or on third parties; any injuries that may be suffered by the animals; destructive behavior in the house/house soiling. (Valuables and sentimental items should be safely stored).

- In the event of emergency or illness of pet care provider, client authorizes Critter Sitters, LLC to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Client will be notified in such a case.
- Client must choose and leave the appropriate carpet cleaner for the pet care provider. Food dyes and natural pet body fluids can bleach and stain carpeting and are beyond the pet sitter's control.
- Should specified veterinarian be unavailable, Critter Sitters, LLC is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client agrees to reimburse Critter Sitters, LLC for expenses incurred, plus any additional fee for attending to this need or any expenses incurred for any other home/food/supplies needed.
- In the event of inclement weather or natural disaster, Critter Sitters, LLC is entrusted to use best judgment in caring for pet(s) and home. Critter Sitters, LLC will be held harmless for consequences related to such decisions.
- Critter Sitters, LLC agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Critter Sitters, LLC except those arising from negligence or willful misconduct the part of Critter Sitters, LLC.
- The baseline fee is (\$23.50 per visit). Other fees for additional services or circumstances may apply. Any additional visits made or services performed shall be paid for at the agreed contract rate. Critter Sitters, LLC is authorized to perform care and services as outlined on this contract. Critter Sitters, LLC is also authorized by client

to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense.

- Client understands this contract and takes full responsibility for PROMPT payment of fees upon completion of services contracted. A finance charge of 10% per month will be added to unpaid balances after thirty (30) days. A handling fee (\$35) will be charged on all returned checks. One half deposit is required on lengthy assignments and first time clients or clients with a history of late payment and will be required to pay in advance before services are rendered. In the event it is necessary to initiate collection proceedings on the account, client will be responsible for all attorney's fees and costs of collection.
- Critter Sitters, LLC reserves the right to terminate this contract at any time before or during its term. If Critter Sitters, LLC, in its sole discretion, determines that client's pet poses a danger to health or safety of a pet care provider, if concerns prohibit pet sitter from caring for pet, client authorizes pet to be placed in a kennel, with all charges there from to be charged to client.
- Client authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting Critter Sitters, LLC to accept telephone reservations for service and enter premises without additional signed contracts or written authorization.
- Client certifies that their pet(s), to the best of their knowledge, has never bit, attacked or showed dangerous aggression toward any other person or animal.
- **Cancellation Policy: If Client fails to cancel a visit within 24 hours, Client will be billed for 50% of the total cost of services.** Please give AS MUCH advanced notice as possible for cancelations! In the event Client must return home early – they MUST notify Critter Sitters, LLC of their early return.

I have reviewed this Service Contract for accuracy and understand the contents of this form.

Date

Client Name

Signature

Deposit – Amount:

Check #:

CC: